

**JOIN US**

# OACAO 2026 WEBINARS CAPACITY BUILDING



This is a **FREE** Webinar Series for Seniors Active Living Centres and OACAO Members staff, older adult members and volunteers. Participation can be done Virtually (with live multilingual captioning) or by Telephone

## Volunteer Management Foundations

Each session helps you shape the essential components of a strong, sustainable volunteer program—whether you're brand new or ready to re-energize your practice.

### Part 4: Retention, Recognition, Dismissal & Closing Roles



- Discuss volunteer motivations and the connection to retention
- Design meaningful recognition and appreciation tactics
- Apply appropriate dismissal practices when necessary

**Thursday  
June 18th  
1:00- 3pm**

Presented by  
**Volunteer  
toronto**



**CERTIFICATE OF COMPLETION WHEN ALL  
FOUR SESSIONS ARE ATTENDED LIVE**

To Register Visit  
<https://oacao.wildapricot.org/event-6623495>



**Need Help?**

Contact



Emily Angel: [emily@oacao.org](mailto:emily@oacao.org)

Older Adult Centres' Association of Ontario  
Association des centres pour aînés de l'Ontario

**OACAO**

The Voice of Older Adult Centres  
La voix des centres pour aînés

Est. 1973



Funding provided by:

